



# QUALITY POLICY

## Policy Statement

*We are experts in hydraulics and process systems and we work in an agile manner with our customers in Australian industry to provide solutions to their hydraulic and process needs using the best available technology and products.*

*Our approach is to challenge the norm, embrace the new and achieve the best solution.*

*We recognise our success is linked to the success of our customers, and our goal is to support our customers (wherever and whenever) to achieve superior operational performance through the application of the best available hydraulic and process technologies.*

Aussie Fluid Power Pty Ltd has adopted the standard AS/NZS ISO9001:2015 as its model Quality Management System. Commitment to quality and dedication to service are foundations on which our Quality Management System will deliver beneficial outcomes to our customers, suppliers and employees.

## Aims and Objectives

In order to deliver the core benefits of quality, value and integrity required by customers and employees, our objective is to:

- Ensure that all customer's needs and expectations are determined and converted into product, service and/or quality system requirements.
- Deliver class leading solutions through leadership and commitment at all levels of the organisation.
- Ensure the Quality Management System is communicated effectively throughout the organisation.
- Seek to continually improve the effectiveness of the Quality Management System through recommendations, internal auditing and feedback.
- Engage and develop with our employees and business partners to our mutual benefit.
- Develop business quality objectives and monitor our performance to help achieve our goals.
- Comply with all applicable statutory and regulatory requirements.
- Maintain accreditation for AS/NZS ISO 9001:2015 Quality Management Systems
- Maintain accreditation for ISO/IEC 17025:2017 General requirements for the competence of testing and calibration laboratories

## Responsibilities

It is the responsibilities of Senior Management to ensure that sufficient time and resources are provided to achieving the companies Quality objectives year round.

*Authorised by*

Aussie Fluid Power Directors

Original Issue: 10/04/2010

Last Reviewed Date: 21/06/2021

Three handwritten signatures in blue ink are visible. The first signature is on the left, the second is in the middle, and the third is on the right. They appear to be the names of the directors authorized for the policy.

AUSSIE FLUID POWER PTY LTD